



# MEMBERS' BULLETIN

## RAIL TRAM AND BUS UNION

Bulletin No:29/2010

9<sup>TH</sup> July 2010

**TO: RTBU MEMBERS (stations)**

### **RTBU STATION MANAGERS - DUTY MANAGERS SUB-DIVISION**

The RTBU Station Managers – Duty Managers Sub-Division met on Wednesday, 7<sup>th</sup> July 2010. The agenda included 3 keys areas of concern:

1. OCR
2. SSR
3. KPI's

In particular some of the issues our delegates raised were concerns regarding:

1. OCR – Existing OCR is outdated and needs to be updated  
A new process should only be implemented when it is agreed between the parties
2. SSR - Station Manager Holiday coverage  
Multi Control Stations  
Rostering Protocols  
Station Resource Disputes
3. KPI's – Station Managers KPI's  
KPI's to be realistic and achievable

The RTBU will be writing to the Chief Operating Officer requesting that RailCorp address these and other important issues that are impacting on the day to day lives of members.

The Sub-Division intends to meet again in two months to discuss the response from RailCorp and consider what action to take in the event that RailCorp fail to adequately address these issues.

Bulletin Issued by:  
Phillip Kessey  
**PRESIDENT**

Bulletin authorised by:  
Alex Claassens  
**SECRETARY**